

IMPORTANT

Communication intended for dental associations

Reminder regarding the modification to the adjudication service for AGA Financial Group Inc.
- Carrier n° 610226 -

This notice follows the communication sent to dentists in October 2024.

Since **June 2025**, all members of AGA Financial Group Inc. now have new cards on which a new identification number appears.



What you need to know:

- The carrier number in the claims transmission system remains the same, namely No. 610226, AGA Financial Group Inc
- The group number also remains unchanged.
- Only the identification number has been modified; an exclusively numeric identifier has replaced the alphanumeric code previously used.

It is important for the dentist to update this identification number in the patient file when the patient presents at the clinic to avoid any rejection related to the identifier.

In the event of a rejection through the adjudication system, it is possible that the patient failed to present their new card; we invite the dentist to ask the patient for their new card to ensure the update in their system and allow electronic adjudication of the claim.

If you need more information, please consult the TELUS Health information website that was created following this change via the following link: <https://go.telushealth.com/fr-ca/dental-aga>

Questions:

TELUS Health Dental Support Center: 1-866-272-2204

Support available at all times, Monday to Sunday.

It is important to communicate this information to your members now.

Thank you for your cooperation regarding this notice.

Sincerely,