

## **Attention Dental Care Providers**

## On June 16,2019 Accerta, Carrier # (BIN) 311140 will be changing network providers from Instream to Telus.

## What is changing?

Starting June 16, 2019, Accerta asks that you make the following changes.

- There are **no changes** required for **offices using ITRANS** to transmit dental claims.
- Dental offices using the CCDWS to transmit dental claims to Accerta are required to update their Practice Management Software. The **network setting must be changed from "instream" to "TELUS B".**

## Who can help with this set up?

• Your practice management software vendor will be able to establish your current set up and apply any change, where required.