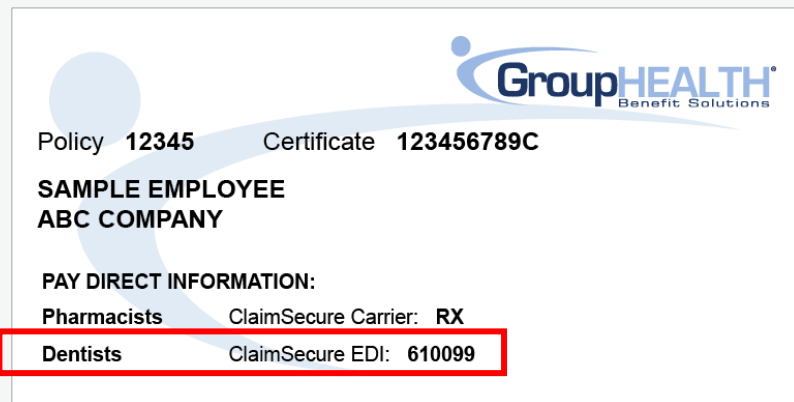# ALERT!

GroupHEALTH uses two Carrier IDs for Claim Processing

It's important that you verify the patient plan member's benefit card to ensure you are selecting the correct carrier ID within your Practice Management Software (PMS).

GroupHEALTH processes dental benefit claims using the following two carrier ID's:
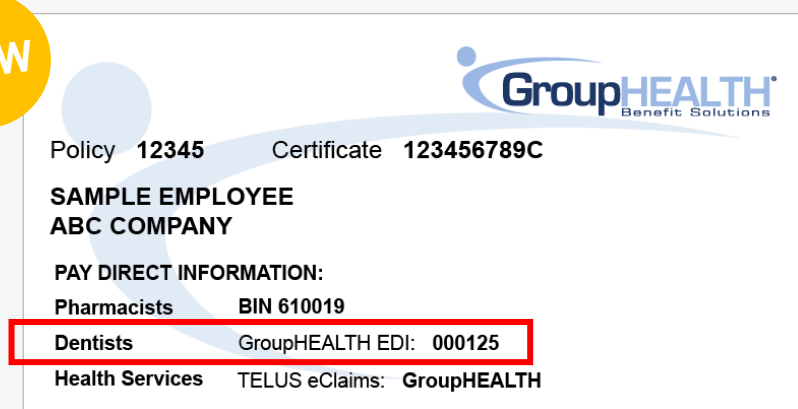
1 **CLAIMSECURE**

GroupHEALTH® Benefit Solutions

Policy **12345**   Certificate **123456789C**

**SAMPLE EMPLOYEE
ABC COMPANY**

PAY DIRECT INFORMATION:

Pharmacists   ClaimSecure Carrier: **RX**

Dentists   ClaimSecure EDI: **610099**

2 **GROUPHEALTH**   **NEW**

GroupHEALTH® Benefit Solutions

Policy **12345**   Certificate **123456789C**

**SAMPLE EMPLOYEE
ABC COMPANY**

PAY DIRECT INFORMATION:

Pharmacists   **BIN 610019**

Dentists   GroupHEALTH EDI: **000125**

Health Services   TELUS eClaims: **GroupHEALTH**

You may need to add the GroupHEALTH carrier ID 000125 in your Practice Management Software. If you've already made the carrier ID update, please confirm the setting changes are accurate. Alternatively, please call your software vendor for assistance.

For further information, please call us at 1-833-344-6944.

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GroupHEALTH® Benefit Solutions