

IMPORTANT

Communiqué intended for dental associations

Reminder – TELUS AdjudiCare Carrier ID 000034

As a reminder, [TELUS AdjudiCare](#) is a CDAnet claims processor using the carrier ID 000034. They are a claims processor for multiple third party administrators (TPAs). Plan member benefit cards will have carrier ID “000034” and the name “TELUS AdjudiCare” in small print. TPA names/logos will also appear on the cards but can be ignored.

*Sample Card with People Corp logo for illustration:



If TELUS AdjudiCare is not listed in your practice management software, you will need to add them as a [new carrier](#). If this option is not available in your software, please contact your software vendor or add this carrier ID manually and label it as “TELUS AdjudiCare”.

In the interim, if you have Carrier #000034 set up in your system, regardless of the name associated with this carrier ID, you can still submit claims which will be successfully routed to the correct TELUS AdjudiCare TPA via the TELUS Dental Network (Group B).

The TELUS AdjudiCare details are listed on the CDAnet webpage here:

http://www.cda-adc.ca/en/services/cdanet/networks_insurance_new/#/bin/000034

Have any questions? Please call the TELUS Dental Technical Helpdesk at 1-866-272-2204.

